

Quality Policy

CERTH Lifelong Learning Centre (CERTH LLC)

1. Introduction

This Quality Policy reflects the commitment of the Lifelong Learning Centre of the Centre for Research and Technology Hellas (CERTH LLC) to the provision of high-level educational services, in accordance with the principles of scientific integrity, innovation, and continuous improvement.

2. Quality Assurance System – EQAVET

CERTH LLC operates a Quality Assurance System aligned with the European EQAVET Framework (European Quality Assurance in Vocational Education and Training), with the aim of safeguarding the quality, transparency, and reliability of the programmes offered.

3. Core Quality Principles

- Reliability and scientific integrity of the educational programmes.
- Use of modern pedagogical approaches and digital tools.
- Respect for diversity and equal opportunities of access.
- Continuous evaluation and improvement.
- Enhancement of the professional development of instructors.
- Transparency and accountability in all processes.

4. Implementation of the Quality Policy

The Quality Policy is applied at every stage of the educational programmes: design, implementation, evaluation, and review. Participant feedback and key completion data from the Moodle platform are used to continuously improve the services offered.

5. Pilot Evaluation of Programmes

Before the release of new programmes, a pilot testing phase is carried out with a limited number of participants. The results are incorporated into the CERTH LLC quality file and are taken into account within the framework of the EQAVET system.

6. Responsibility and Monitoring

Responsibility for the implementation and monitoring of the Quality Policy lies with the Programme and Quality Coordinator, in cooperation with the educational team and the management of CERTH LLC.